



## Internship: Street Homelessness Response

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Location: CHUM Office & Outdoor Sites  
Stipend: \$1000

Duration: School Year 2023-2024  
Internships: Two Internships available

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**SUMMARY:** To assist with a variety of CHUM programs focused on the needs of people experiencing unsheltered homelessness. This internship will include both on-the-ground work with people experiencing homelessness and policy research and advocacy.

**REPORTS TO:** CHUM Program supervisors (Warming Center, Outreach) and St. Louis County Housing and Homeless programs

**ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned:**

- Attend all job training and orientation.
- Procure, organize and distribute donations of camping gear, clothing, hygiene supplies and other essential needs to people experiencing unsheltered homelessness.
- Assist with programming and program development for the Warming Center, including scheduling providers and assessing gaps in services for Warming Center guests.
- Work one overnight shift per week at the Warming Center beginning on or after October 15. Responsibilities include cleaning, sanitation, welcoming guests, maintaining logs of incidents, and employing problem solving and de-escalation techniques to ensure a safe and comfortable environment for everyone.
- Assist with street outreach efforts, including interfacing with people living in vehicles and encampments, delivering water and other supplies, promoting harm reduction practices, and problem solving between neighbors, parks officials, businesses, law enforcement, and people experiencing homelessness in cases of concern or conflict.
- Assist with guest intake and housing assessments.
- Data entry.
- Research on effective housing and emergency shelter solutions.
- Organizing community outreach and advocacy events and attending Stepping On Up campaign meetings. [www.steppingonupduluth.org](http://www.steppingonupduluth.org)

**OVERVIEW:** CHUM is people of faith working together to provide basic necessities, foster stable lives, and organize for a just and compassionate community. Forty-four faith-based communities in Duluth are part of CHUM. The core mission of the organization is to provide a social safety net for people experiencing homelessness, poverty, and marginalization.

CHUM operates an Emergency Shelter, Family Shelter, Drop-in Center with a Health and Wellness Clinic, Winter Warming Centers, Food Shelf, Street Outreach, and supportive services for people living at the Steve O'Neil Apartments and the St. Francis Apartments.

CHUM's advocacy focuses on policy and systems changes to help improve the lives of people who turn to CHUM for services. In 2020, CHUM programs served 7,284 unique individuals.

### **QUALIFICATION REQUIREMENTS:**

A suitable candidate must be:

- Fully vaccinated against Covid-19
- Dependable, with access to reliable transportation
- Patient, flexible, able to listen, assertive and compassionate
- Interested in, and sensitive to people experiencing unsheltered homelessness, mental illness and substance use disorder
- Committed to understanding and changing systems that create and perpetuate homelessness
- Able to stay awake and focused during overnight shifts
- Able to maintain composure in crisis incidents
- Able to work independently, with a team, and with your supervisor
- Able to maintain privacy and confidentiality
- Able to communicate clearly, professionally and compassionately with participants, providers, coworkers and volunteers
- Able to pass a background check

### **REQUIRED TRAINING**

(If you have not received this training, it will be provided)

- Opioid Overdose Prevention
- Infection control
- Conflict de-escalation

### **APPLICATION:**

Please send a cover letter and resume by e-mail to [chum@chumduluth.org](mailto:chum@chumduluth.org) with “**Street Homeless Intern**” in the subject line. Resumes will be reviewed as received and the position will be open until filled.

*CHUM is committed to a diverse workforce. People of Color and people with lived experience of homelessness are strongly encouraged to apply.*