

Internship: Street Homelessness Response

Location: CHUM Office & Outdoor Sites Duration: Summer 2023

Stipend: \$1000 Internships: Two Internships available

SUMMARY: This is an exciting opportunity to be involved on the ground level of implementing a five year plan to address unsheltered homelessness in the Duluth area. The internship will include a variety of experiences, including on-the-ground work with people experiencing unsheltered homelessness and policy research and advocacy. Interns will assist with launching and managing Safe Bay overnight accommodations for people living in their vehicles and Safe Outdoor Spaces for people living in tents; and participate in research, policy development and advocacy with a network of homeless services providers as part of the Stepping On Up Campaign. For more information: www.steppingonupduluth.org

REPORTS TO: CHUM Program supervisors (Warming Center, Outreach) and St. Louis County Housing and Homeless programs

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned:

- Attend all job training and orientation.
- Overnight shifts at Safe Bay (access to a secure building, two staff at a time); welcoming
 and being a friendly presence for guests, providing guests with hygiene supplies and
 water as needed, being attentive to the security needs of overnight residents;
 maintaining logs of incidents; and employing problem solving and de-escalation
 techniques as needed.
- Procure, organize and distribute donations of camping gear, clothing, hygiene supplies and other essential needs to people experiencing unsheltered homelessness.
- Assist street outreach workers with providing support for authorized homeless encampments, including distribution of supplies and water, assisting with housing assessments, promoting harm reduction practices, connecting people with needed services, problem solving between neighbors, parks officials, businesses, law enforcement, and people experiencing homelessness in cases of concern or conflict.
- Data entry.
- Attending Stepping On Up organizing meetings.
- Research on best practices for authorized encampments and parking zones.
- Assist with organizing community outreach and advocacy events.

OVERVIEW: CHUM is people of faith working together to provide basic necessities, foster stable lives, and organize for a just and compassionate community. Forty-four faith-based communities in Duluth are part of CHUM. The core mission of the organization is to provide a social safety net for people experiencing homelessness, poverty, and marginalization.

CHUM operates an Emergency Shelter, Family Shelter, Drop-in Center with a Health and Wellness Clinic, Winter Warming Centers, Food Shelf, Street Outreach, and supportive services for people living at the Steve O'Neil Apartments and the St. Francis Apartments. CHUM's advocacy focuses on policy and systems changes to help improve the lives of people who turn to CHUM for services. In 2020, CHUM programs served 7,284 unique individuals.

QUALIFICATION REQUIREMENTS:

A suitable candidate must be:

- Fully vaccinated against Covid-19
- Dependable, with access to reliable transportation
- Patient, flexible, able to listen, assertive and compassionate
- Interested in, and sensitive to people experiencing unsheltered homelessness, mental illness and substance use disorder
- Committed to understanding and changing systems that create and perpetuate homelessness
- Able to stay awake and focused during overnight shifts
- Able to maintain composure in crisis incidents
- Able to work independently, with a team, and with your supervisor
- Able to maintain privacy and confidentiality
- Able to communicate clearly, professionally and compassionately with participants, providers, coworkers and volunteers
- Able to pass a background check

REQUIRED TRAINING

(If you have not received this training, it will be provided)

- Opioid Overdose Prevention
- Infection control
- Conflict de-escalation

APPLICATION:

Please send a cover letter and resume by e-mail to chum@chumduluth.org with "Summer Street Homeless Intern" in the subject line. Resumes will be reviewed as received and the position will be open until filled.

CHUM is committed to a diverse workforce. People of Color and people with lived experience of homelessness are strongly encouraged to apply.